

To Our Valued Guests

Since the beginning of our stay at home order due to COVID-19, we have been working diligently on procedures to keep you and our staff as safe as possible. We have been corresponding with our Clay County health officials on clarification and compliance, as well as suggestions on how to open properly. We cannot express enough our gratitude to the support that you have shown throughout this process, as well as, your patience with us in making sure that when we open, we are creating the safest environment possible.

We have decided that it is extremely important to give you insight on what we are doing inside our 4 walls. This is our community. As we continue to serve you, we also will be raising our families within this community. We all must do our part in taking the necessary precautions to ensure this community can continue to grow and prosper. Below, you will find how we are doing our part.

The most immediate change you will notice will be right when you walk through the door. We have taken this time to make some adjustments and added a more comfortable waiting area.

- Due to capacity restrictions, we will **not** be seating every table in our restaurant. This will be to allow 6-foot worth of social distancing, as well as meet the correct capacity set by Clay County Officials.
- There will be **no** seating at the bar.
- If we are on a wait, we will take your name, party size, and your phone number. Your phone number will be used to text you when your table is ready.
 - We will not be seating incomplete parties.
 - We will be limited to seating groups of 8 or less. Larger parties must be split up.
 - We will be limiting the number of people allowed in each waiting area to 4. We ask that if there is no room in our waiting area, that you wait in your car. **Please do not congregate out front.**
- We will not be using any of our private rooms during Step 2 of Phase 2, or until capacity restrictions are lifted.
- Hand Sanitizer stations will be setup around the restaurant for our customers convenience.

Upon being seated there will be a few changes to your dining experience. Our hope is that these changes will not only create a safer environment for all of us, but also add to the speed of service.

- We will be suggesting that guests access our menus through our website at Conrads816.com. We work diligently to keep this updated and correct. Through our website, you will find descriptions and pricing of food as well as our complete and updated beer menu.
 - We will have our synthetic paper menus available for those that need them. They will be sanitized between each use.
- You will also notice that all of our staff will be wearing gloves and masks, changing gloves in-between touches and washing hands in-between changes.
- Shared use items will be available upon request. These items will be cleaned and sanitized between each use. These items include:
 - Ketchup & Mustard
 - Salt & Pepper Shakers
 - Sugar Caddies
 - Other sauces like A1, Heinz 57, Tabasco etc.
- We will have one designated person in charge of all sanitization of high traffic areas.
 - This person will handle sanitizing all tables in between use
 - Tabletops, edges, walls, booth seats, chairs etc.
 - Bathrooms every hour

- Handrails every hour
- Doorknobs & hand plates every hour
- Hand Pump sanitizer stations
- We will be keeping drink garnishes to a minimum. These will be available upon request:
 - Lemons/limes/cherries etc.

As we are doing our best to keep contact to a minimum, our hope was to make payment as seamless as possible. For this reason, we will be offering a text to pay system to those that wish to participate.

- When you are ready to pay, all the server will need is your 10-digit phone number (QR code?) You will then receive a text with a link to pay through your phone.
 - You will have the option to receive an itemized receipt emailed to you
 - You also will be able to enter in a tip when completing payment
- If you do not wish to participate, we will be accepting credit cards as well as cash.

For those who are just not quite ready to join us back in our dining room, we will still be offering our curbside pickup for your convenience. For Online Ordering, visit www.Conrads816.com. Our regular menu will be available as well as our Growler list for our 42 Taps & Growler Cocktails.

We are all excited to get back to doing what we love to do. We miss our guests and the opportunity to serve as much as you miss coming out. We do ask that you follow the above guidelines and participate in being as safe as possible. We will not be able to open and serve our community without all of us accepting the social responsibility to interact with each other appropriately. By dining in, you are accepting the risks associated with being in public during COVID-19. We do ask for your patience in these steps of service. Your experience may take a little bit longer than usual, but this is only because we do not have the opportunity to skim over the details.

Thanks again for your support and welcome back!